

A Letter to our Valued Guests Regarding COVID-19/CORONAVIRUS

At Sunny's, it is our top priority to provide quality food, service, and to ensure the health and safety of our guests, team, and community. In the past 30 years of business, we have continuously upheld top industry standards when it comes to cleanliness and sanitation practices in our restaurant. We want to take this opportunity to inform you on the additional procedures we are putting in place due to the COVID-19/CORONAVIRUS.

Our Dedication to You:

- Closely keeping up with the latest information or recommendations given by the CDC (Center for Disease Control) and the World Health Organization (WHO).
- Educating our team on preventative measures provided by the CDC.
- All team members are required to complete a health survey prior to each shift.
- All outdoor seating options will comply with the appropriate social distancing guidelines of a minimum 6 feet apart, and six (6) guests or fewer per reservation.
- All team members will wear appropriate face coverings and gloves, as well as maintain proper personal hygiene strategies during their shift.
- Hand sanitizer that contains at least 60% alcohol will be available upon entry/exit of the restaurant and each dinner table.
- All handwash stations within the restaurant will be maintained in working order and stocked with soap, hand drying provisions, and hot water.
- We will clean and sanitize all common touch areas and surfaces within our restaurant regularly.
- All tables, chairs, and booths will be cleaned and sanitized after every use.
- All utensils, menus, cups, and condiments will either be single-use or will be cleaned and sanitized after every use.
- Manager must maintain a detailed record of all team member calls with acute gastrointestinal symptoms and action taken. Manager has final approval on all team members returning to work and verifying they have been symptom free for at least 48 hours prior to return.
- We will share all information on all of our social media venues regarding hours of operation, ordering, delivery options, and contact information.
- We encourage making a reservation or calling-ahead to ensure we can welcome you at your desired time. **You could be asked to wait in your car until your table is ready.*
- To allow everyone an opportunity to enjoy our patio, we will have a table time limit:
 - 1-2 guests, 1 hr 30 mins
 - 3-4 guests, 1 hr 45 mins
 - 5-6 guests, 2 hrs
- In the case of rain, guests will be provided to-go containers. Unfortunately, we cannot accommodate guests to dine inside at this time.

We Encourage Our Guests to Do:

- If you have been exposed to COVID-19 recently or have symptoms of COVID-19 (some symptoms include fever, cough, shortness of breath), please help us keep everyone safe by utilizing our curbside delivery option or one of our delivery partners (**Doordash** or **Grubhub**).
- Adhere to Governor Holcomb's executive order (20-18) to maintain social distancing of at least six (6) feet from other guests and team members whenever possible.
- Adhere to St. Joseph County Health Officers public health order (1-2020) to wear a face covering over one's nose and mouth when entering a public space and social distancing cannot be maintained. Including, entering and exiting our restaurant as well as when using our restrooms.

Thank you for your patience, trust, and continued support for Sunny and her team at Sunny's Korean Restaurant. Our goal is to ensure you remain confident in dining with us during these challenging circumstances. Please know that your health and our team's health is a priority in everything that we do.

If you have any questions or concerns, please reach out to Sunny Kaminski, President, via email info@sunnyskorean.com or give her a ring at 574-276-0716. Thank you again, and we are excited to welcome you back!

Warmest regards,

